**RETURN FORM**

**Online shop** [**www.lukons.com**](http://www.lukons.com)

\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_ 2021

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| **BUYER DETAILS** |
| Buyer name and last name |  |
| Buyer e-mail address |  |
| Buyer phone number |  |
|  |
| **ORDER** |
| Order number |  |
| Purchase invoice / receipt No. |  |
| Date when product was received |  |
| Full name of the product |  |

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| --- |
| **Product damage description:**(describe product damage in detail)  |
| **Complete set, product condition, comments:**  |

**OTHER CONDITIONS:**

1. The customer's name and other contact information may be provided to the warranty service center for the purpose of viewing and responding to requests.
2. If the damage is not confirmed or the product does not meet the requirements of the manufacturer's warranty for repair, a diagnostic fee of 20 (twenty) euros may be applied.
3. The Customer commits to immediately inform the Seller about changes in contact information.

We would like to inform you that SIA RITONE (address Jurkalnes Str. 15, Riga, LV-1046, e-mail: info@lukons.com ) processes the data submitted by the buyer: name, surname, address, telephone number, e-mail and other data specified in the contract with SIA RITONE for the purposes of concluding and executing the agreement with the Buyer. The submission of personal data is necessary in order to conclude and execute a contract to which the Buyer is a party. Without this data, SIA RITONE will not be able to conclude and execute the agreement. The data specified in this paragraph shall be stored for 6 (six) months from the performed operation.

SIA RITONE data protection officer e-mail: iinfo@lukons.com . The buyer has the right to request permission to get acquainted with his personal data, to correct them, to delete them in the cases specified in regulatory enactments, to restrict data processing. This right can be exercised by contacting SIA RITONE by e-mail.

**By signing, I certify that I have provided the information correctly, I have read all the terms and conditions of return of goods in the** [**www.lukons.com**](http://www.lukons.com) **store and I have read and agree with the conditions specified therein. I have read and agree to the warranty conditions and information.**

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(Buyer name, last name and signature\*)

\* If you do not have the opportunity to sign during the quarantine period, you can also send the form without a signature.